

Version 1.17.2 - July 2024

Abstract

This application note describes the update procedure of a syn1588® PCIe NIC, a syn1588® 10G NIC or syn1588® Dual NIC¹ using the new graphical user interface. With this tool it is possible to upgrade a syn1588® NIC's firmware. This allows adding new features required for supporting the latest features of the syn1588® PTP Stack.

Introduction

The syn1588® NIC Updater is based on the command line utility syn1588. It provides the same functions with the added benefit of a user-friendly graphical user interface simplifying the updating process for multiple syn1588® NICs.

Caution

For the release 1.16 of the syn1588® Software Suite the syn1588® NIC Updater will be temporarily not available. A re-worked version of the syn1588® NIC Updater will be made available either with an update of the release 1.16 or with the next release 1.17.

Note, updating the syn1588® NICs using the command line utility syn1588 (command "update") will work as usual.

Prerequisites

Generally, a computer with an operating system based on Linux or Microsoft with a syn1588® NIC installed is required.

If you require to update older syn1588® NIC versions (i.e. all revision 1.0 devices or revision 1.5 devices with build versions lower than 562) to be updated, please contact Oregano Systems directly.

The syn1588® NIC Updater program is located on the syn1588® Live System. If you require a copy of the syn1588® USB-Stick please contact Oregano Systems support either via email contact@oregano.at or via our web site <http://www.oregano.at>.

¹ The syn1588® PCIe NIC, the syn1588® 10G NIC as well as the syn1588® Dual NIC (all boards eventually available in different revisions) are referred to as the syn1588® NICs

Features

The syn1588[®] NIC Updater offers a number of new features:

- Update one or more syn1588[®] PCIe NICs with board revisions 1.5 build 562 and higher, board revision 2.0 build 747 and higher.
- Update one or more syn1588[®] Dual NICs.
- Update one or more syn1588[®] 10G NICs.
- If you have a syn1588[®] PCIe NIC board revision 1.0 please contact Oregon Systems' support for further information regarding a firmware update.
- Display all necessary information of all syn1588[®] NICs installed in your computer.
- If there are more than one syn1588[®] NIC installed in your system, the syn1588[®] NIC are marked which have been already updated successfully.
- The application can be executed on Windows OS as well as on Linux.

Invoking the syn1588[®] NIC Updater

As the update process requires privileged access to the syn1588[®] hardware, it has to be invoked with administrator/supervisor privileges. Under Windows you may have to right-click on the icon and select "run as administrator".

After invoking syn1588[®] NIC Updater a start page will appear as figure 1 depicts. Starting from the top, the menu bar offers three options. First there is the "File" menu, which is disabled as long as no card is selected. Then there is the "Help" menu. After click on "Help" and submenu point "User Manual" this document will appear. Finally there is the "Exit" menu to close the application. In the middle of the page a dropdown box allows to select an available card.

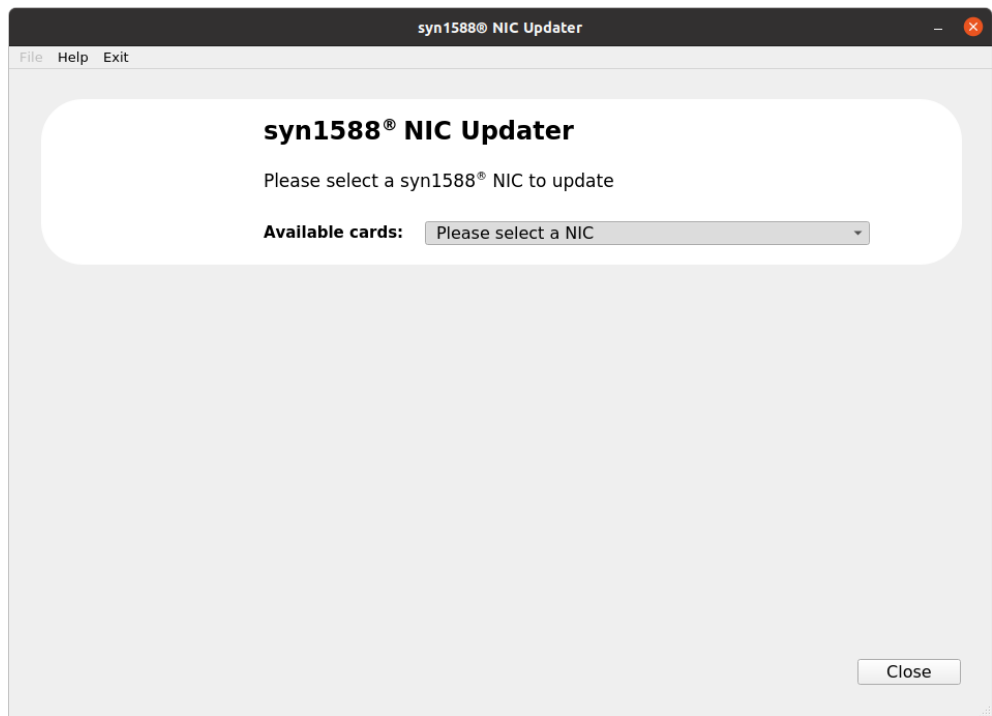


Figure 1: start page

Depending on the number of available syn1588® NICs in the computer a list with all cards appears (see Figure 2).

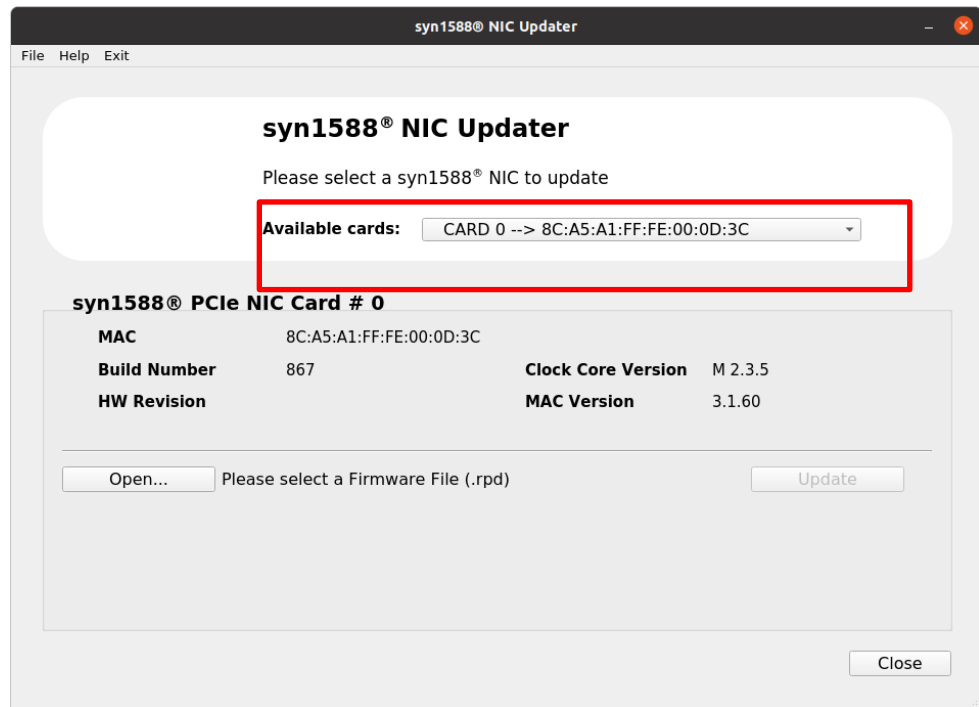


Figure 2: Dropdown box with a list of all available syn1588® PCIe NICs

syn1588® NIC Updater Procedure

- 1) To update a specific syn1588® NIC, the first step is to select a card via the dropdown box. All cards are listed by their IDs and MAC addresses.
- 2) After having selected a NIC, all revision information will be displayed in the area below the dropdown box as shown in figure 3:
 - MAC
 - Build Number
 - Hardware Revision
 - Clock Core Version
 - MAC Version (Version ID of the Ethernet MAC)

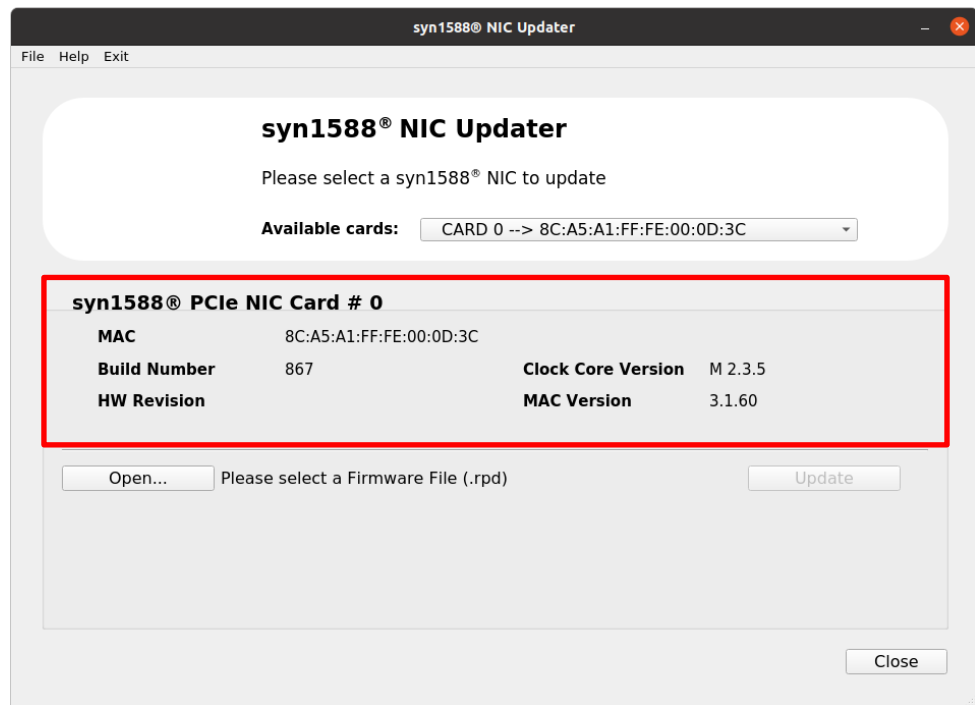


Figure 3: Information area of selected syn1588® PCIe NIC

- 3) The most important item to be used for updating is the build number. It indicates, if the NIC is up to date or needs to be updated with a new bitstream file. Oregano delivers new firmware update files with the build number contained in the respective filename.
- 4) Depending on the hardware revision of your syn1588® NIC different files are available.
 - “.jed files”, are associated with Revision 1.5 devices and require a update file starting with “enc_syn1588_nic_30...”.
 - “.rpd files” , are associated with Revision 2.0 or higher. The naming convention for these files is “syn1588_nic_rev2...”. However, the syn1588® tool automatically checks, if the correct version is used.
- 5) There are two different ways to select a firmware file
 - In the menubar there is a “File” menu with the “Open Firmware File...” entry (see figure 4). Clicking this menuentry will open a open file selection dialog.

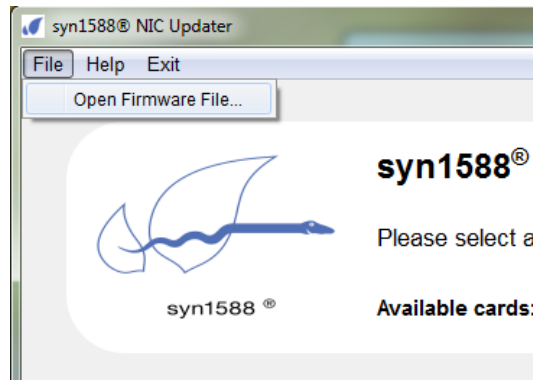


Figure 4: Menu “File” – “Open Firmware File...”

- The equivalent to the menu “File” is the Button “Open..”. This will also open a file selection dialog (as figure 5 depicts).

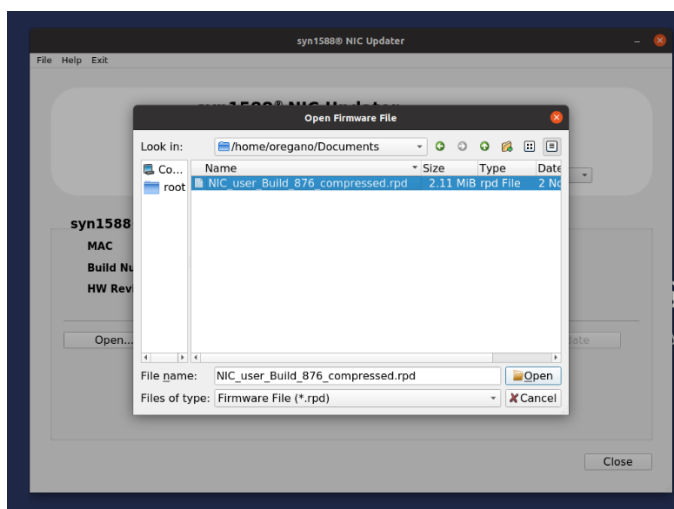
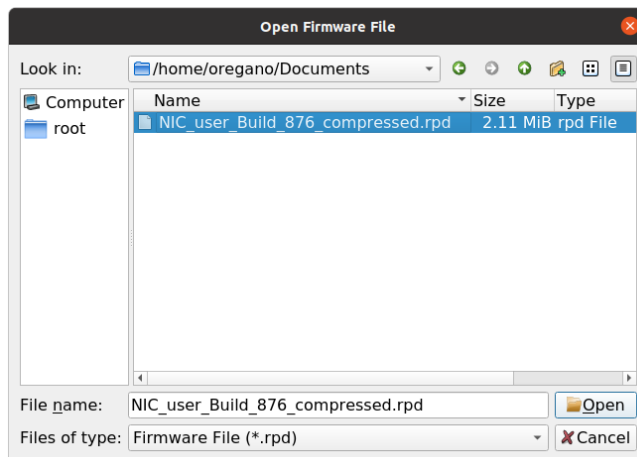


Figure 5: File Selection Dialog Box

- After confirming the file selection dialog, the selected file and its path are shown in the field beside the “Open...” button (see figure 6).

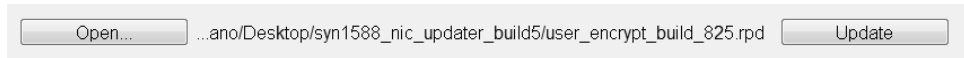


Figure 6: Selected Filename and Path

- 6) To start the syn1588® NIC firmware updating process, click the button “Update” as shown in figure 7.

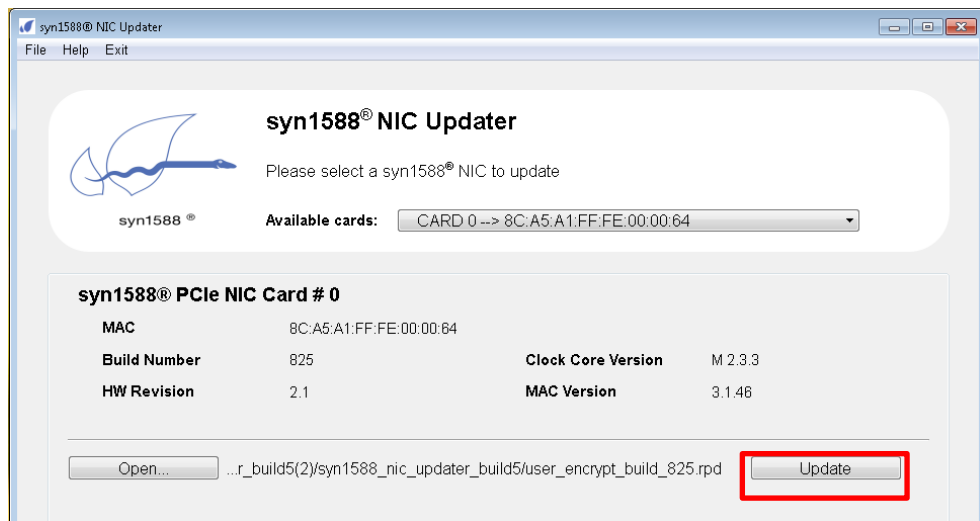


Figure 7: Button “Update”

- 7) The application will now check the syn1588® NIC’s firmware version and perform the update.
For security reasons an additional dialog box needs to be confirmed, to proceed with the update process (see figure 8):

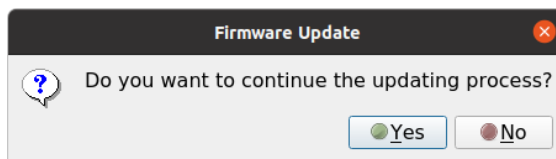


Figure 8: “Continue?” Dialog

- 8) If the pre-update verification process results in an error (i.e. if an incompatible file was chosen), it will be displayed in the area below the “Open...” and “Update” button (figure 9).

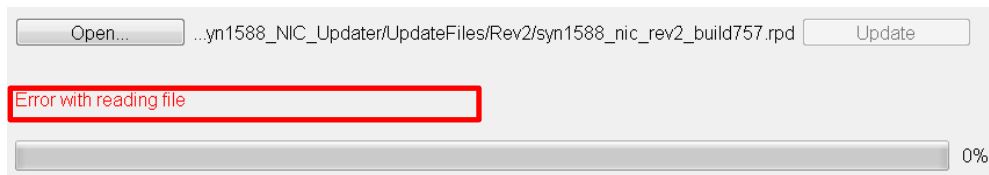


Figure 9: Error Message

- 9) During the update process a progress bar (see figure 10) will show the actual status of the update.

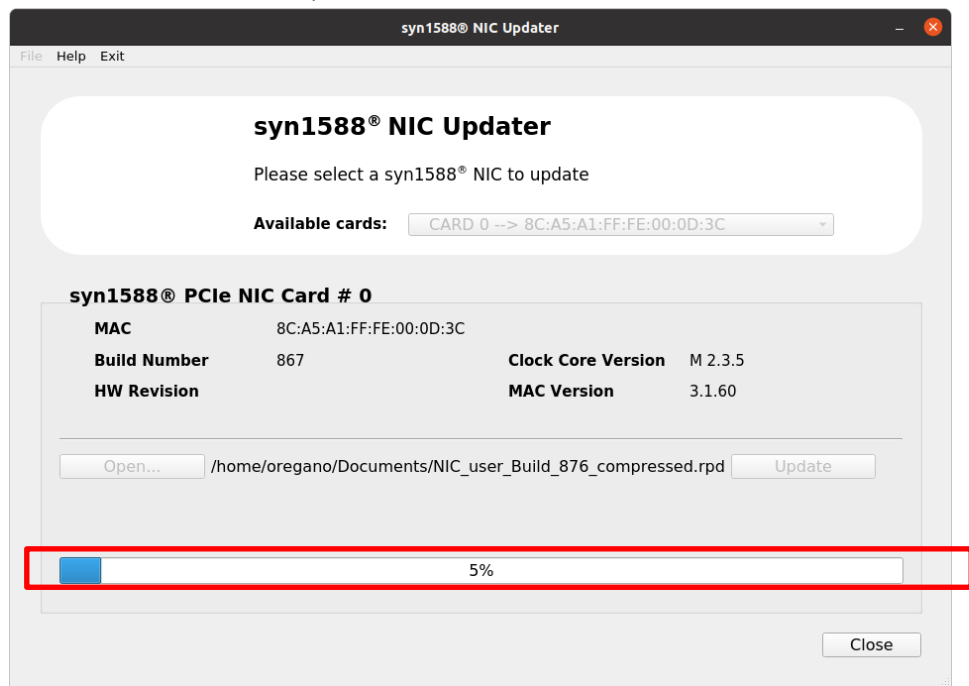


Figure 10: Progress Bar

- 10) After the syn1588® NIC Updater process completed successfully a notification will pop up offering 3 different options to proceed (see Figure 11):
- “Shutdown PC now” After shutdown and restart updates of the syn1588® PCIe NIC will take effect.
 - “Quit Application (shutdown later manually)” The computer has to be shut down manually in order for the update to be activated.
 - “Return and update another card” return to the application to update more syn1588® NICs

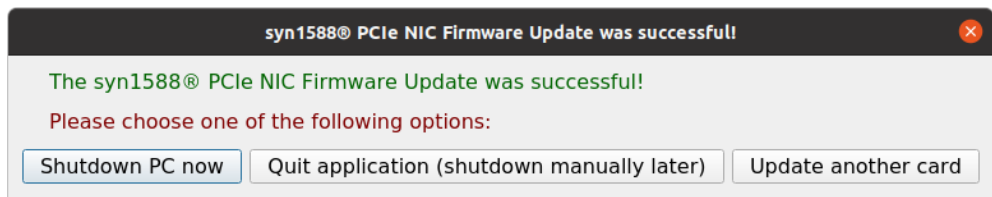


Figure 11: Quit Application

If the option “Return and update another card” is selected different dialogs indicate which card has already been updated successfully (figure 12). For cards, which have been already been updated the process cannot be repeated before the computer was restarted as described below.

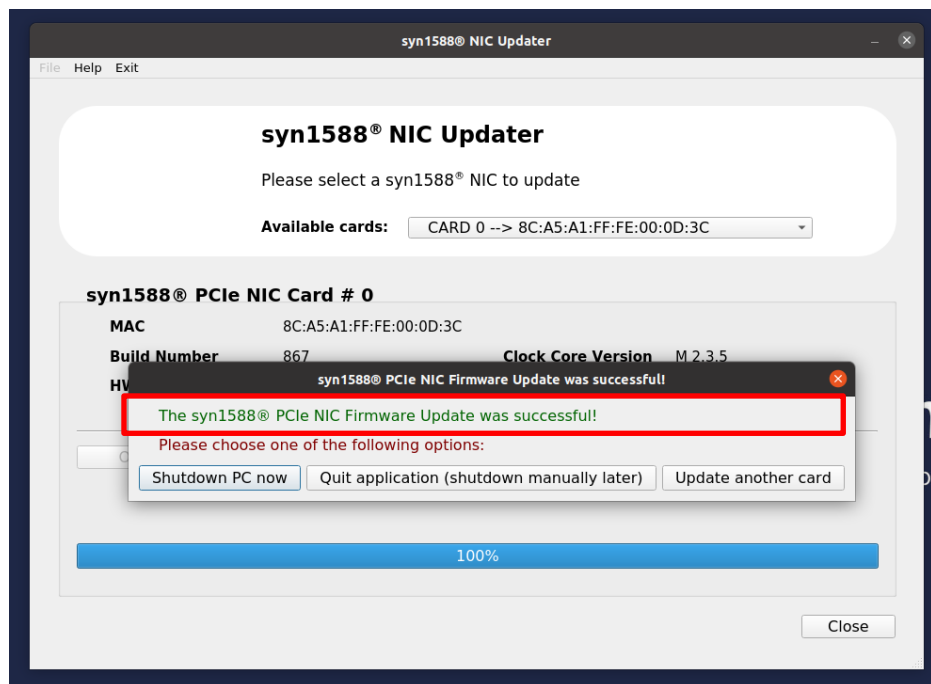


Figure 12: Update successful notification

When closing the application and there are any cards, which have been updated before, a notification dialog reminds the user that it is necessary to shut down the PC in order that the update takes effect.

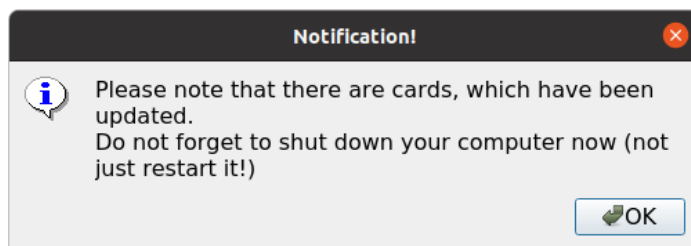


Figure 13: Shutdown reminder

Important Notes


- Please note that the changes of the upgraded firmware will take effect only after a power cycle.
- Please shut down your computer. It is not sufficient to merely restart your computer, because the syn1588[®] NIC need to be powered off to have the new firmware activated.
- Do not abort or cancel and active update process! This may lead to malfunction of the syn1588[®] NIC.

After the Update Process

Oregano Systems recommends to use only the newest driver and software versions (e.g. the syn1588[®] PTP Stack) with a new firmware. Therefore, please make sure to install the latest driver on your PC after upgrading your syn1588[®] NIC. They are included with a new firmware file. Additionally the latest driver may be downloaded from our web site:

<https://www.oreganosystems.at/products/syn1588/hardware/syn1588r-pcie-nic>

If you are not sure, if you have the latest available software and drivers please contact Oregano Systems' support.

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